

# Paul's Protection Plan (PPP) Enrollment Form

The Paul's Protection Plan is a homeowner's best way to prevent unneeded service calls on heating and air conditioning equipment. You can rest easy knowing that our professional technicians have done preventative maintenance to catch any potential problems before they cause major issues. Because you are enrolling in the Paul's Protection Plan, you receive:

- **TWO TUNE UP VISITS:** One cooling system tune up in the spring and one heating system tune up in the fall
- **PRIORITY SERVICE:** If you should need an additional visit, your service request will be put to the front of the list in the event that you need to call us at another time during the year.
- **\$95 AUTOMATIC DISCOUNT:** In the event that you need priority service within 60 days of your tune up visits, you will automatically get a \$95.00 discount. Any repairs made on this visit will be the same price as if they were done during the tune up!
- **15% OFF ADDITIONAL PRODUCTS & SERVICES:** If you need additional work done at your tune up visit, you will automatically receive a discount off of these services.
- **AUTOMATIC RENEWAL:** You do not have to renew this program, it continues as long as you are a customer of Paul's Heating & Air Conditioning.

There are a few requirements in order to qualify for this discounted program:

- **TYPE OF HEATING/COOLING SYSTEM:** In order to qualify for the listed prices, you must have a gas furnace, oil furnace or gas boiler for your heating supply, and an air conditioner, air handler, or heat pump for your cooling supply.
- **CREDIT/DEBIT CARD ON FILE:** We use a secure payment platform called ServiceTitan to manage our database of payment information. Your data is completely safe and will not be used for any reason besides processing payments to Paul's Heating & Air Conditioning.
- **EMAIL ADDRESS ON FILE(optional):** The most efficient way for us to contact you about your membership in the PPP is by email. We highly encourage all of our customers to verify the email address you have on file with us.

## Customer Information

First Name

Last Name

Street Address

City

State

Zipcode

Primary Phone Number

Primary Email Address

## System Information

Gas Furnace

Oil Furnace

Air Conditioner

Gas Boiler

Air Handler

Heat Pump

Number of Thermostats



# Paul's Protection Plan Customer Agreement

Please read through the following set of statements, your signature on the bottom will represent your acceptance and acknowledgment of the following paragraphs:

I, the customer, by signing this agreement do hereby agree to any of the terms and requirements set by Paul's Heating & Air Conditioning in regards to the Paul's Protection Plan membership. I understand that these terms and requirements may change over time and Paul's Heating & Air Conditioning will make reasonable efforts to notify their customers of these modifications. I understand that it is the responsibility of the customer to contact Paul's Heating in order to schedule tune ups when their schedule opens up. Paul's Heating will make reasonable efforts to notify any customer with an active membership of the availability of said appointments. Not scheduling a tune up even though you have paid for services is not grounds for a refund.

I acknowledge that being a customer with an active membership in the Paul's Protection Plan I will be provided with a 60-day period after a tune up visit in which repair visits will be discounted by \$95.00. This discount applies when a repair is needed on a part of the system that was looked over and maintained during this tune up. If a technician determines that this repair was caused by an event outside of normal system operation (cracking a drain pipe, failure to change air filter, tripping a breaker or switch in the electrical supply, freezing of vent pipe, etc) the \$95.00 discount may not apply.

I agree to provide Paul's Heating & Air Conditioning with a valid debit/credit card number to be kept on file in their secure software called Service Titan. I authorize Paul's Heating & Air Conditioning to charge my credit card for the advertised/promoted pricing for the Paul's Protection Plan. If my card should expire, I understand it is my responsibility to update this card in the event that it is lost, stolen or expires.

## Membership Pricing

Gas Furnace & Air Conditioner - \$106.00/biannually

Gas Furnace Only - \$53.00/biannually

Gas Boiler Only - \$60.00/biannually

Oil Furnace & Air Conditioner - \$165.00/biannually

Gas Boiler & Air Handler - \$150.00/biannually

Oil Furnace Only - \$120.00/biannually

***After adding your signature, please mail or deliver this form to: Paul's Heating & Air Conditioning, 1241 Oak Forest Drive Onalaska, WI 54650***

Customer Signature

Date

Technician Signature

Date

***TO FINALIZE YOUR ENROLLMENT IN THE PAUL'S PROTECTION PLAN, WE WILL CONTACT YOU FOR A METHOD OF PAYMENT***